

# MDM

## Case study: The Cleaning Authority

### KEY RESULTS

- Updating documents with Mobile Content Management
- Going completely paperless
- Freeing up employee time to focus on value added tasks

### TESTIMONY

"Scalefusion gave us the necessary control to implement new technology into our growing company. As a small business, you need to be very careful with every investment and acquiring 20+ tablets is no small expense. The Scalefusion platform provides tools that place our minds at ease in terms of keeping track of the tablets and our teams while they're out service."

### ABOUT THE CLIENT

The Cleaning Authority provides top-quality residential house cleaning at the best feasible price. They are dedicated to customers and have pledged to provide them with exceptional house cleaning services across North America.

### CHALLENGES

The company owns some devices for its mobile workforce, however, they had some concerns about increasing the number of tablets used by the employees. They needed a solution for limiting some device functionalities and they wanted to know the exact location of the devices that are used on the field. They also needed a hassle-free way to publish an updated version of PDF documents to multiple devices and replace the old ones.

### SOLUTION

The Cleaning Authority decided to implement Scalefusion to manage their devices. **Scalefusion's Content Management** process helped the IT admin replace old documents on the device and update them to PDF formats across 32+ teams in operation. **The Location Tracking feature** also came in handy to track devices on the field in seconds and closely monitor devices provided to the employees. Now, they have complete control over device data by narrowing the device functionalities and allowing the employees to concentrate precisely on their work.



(888) 728-9473



sales@firstcallwireless.com



**T-MOBILE**  
FOR BUSINESS  
ELITE PARTNER